



1-28-05

3624  
JRW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

January 26, 2005

In re application of : ANTHONY W. ULWICK  
Serial No. : 09/652,576  
Filed : September 20, 1996  
For : COMPUTER BASED PROCESS FOR  
STRATEGY EVALUATION AND  
OPTIMIZATION BASED ON CUSTOMER  
DESIRED OUTCOMES AND PREDICTIVE  
METRICS  
Examiner : Kazimi, H.  
Art Unit : 3624  
Our File No. : 9509.4824

AMENDMENT

Mail Stop Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

In response to the Examiner's Office Action mailed July 26, 2004, having a shortened statutory period for response set to expire October 26, 2004, 2004, being extended herein to January 26, 2005, the above-identified patent application is amended as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the Listing of Claims, which begins on page 3 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.